Problem Solving Process (plain language)

Based on Columbia College "Problem Solving Process" Document

ESL Department

1. Is there a problem?

2. What is the problem?

3. What results would you like to see?

4. Do you want to fix the problem? Can you fix the problem? If yes, continue.

5. Collect, organize and study all the relevant information (consider past and present, pros and cons).

6. Brainstorm all possible actions.

7. Choose the best plan of action.

8. Think about what can go wrong.

9. Make suggestions.

10. Write the suggestions down.

11. Ask other for feedback.

12. Try out your plan of action.

13. Review, revise and write down the final plan.

14. Put the final plan in action and always be ready to assess it.

Problem solving and critical thinking activities:

https://www.lessonplansdigger.com/2015/06/17/problem-solving-speaking-activity/

https://www.teach-this.com/functional-activities-worksheets/critical-thinking-problem-solving

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